# Name, Date

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# Description

Added Project Scope, Added Glossary Terms, Modified Introduction, Minor edits to Sections 3 & 4.

# Glossary Terms

APPs – Australian Privacy Principles  
SDK – Software Development Kit is a set of software development tools that allow creation of applications. (Given McWhirter is an IT company, this one may not be needed).  
Corona – An SDK from Corona Labs Inc. that allows developers to build mobile applications for Apple iOS and Android devices.

### – Introduction (rewrite of Frank’s Introduction)

Cryo Cell Corporation (CCC) wants to develop a mobile application that will enable clients and staff to perform a number of key tasks through their Apple iOS devices. Development of the application offers CCC a number of potential benefits by improving overall customer satisfaction and building the brand. The application will provide better support and improve accessibility for clients. It has the potential to improve sales by exposing clients to additional services provided by CCC. It also has the potential to increase cash flow by improving the turnaround time on invoice payment. The application also offers benefits internally by improving staff efficiency and reducing the administrative load.

### 3.0 – Project Scope (new section)

The application will enable CCC clients and staff to perform a number of key tasks through their Apple iOS devices. CCC clients will be able to view services, check sample status, request sample destruction, pay invoices and send enquiries, while CCC staff will be able to search for samples, retrieve client details and examine audit records. The application will be developed using the Corona SDK which will allow future versions of the application to support Android devices.

3.1 – Client iOS application requirements (edit to existing):

1. Client must be able to view the services provided by CCC.

3.1.2 – Client billing and payment (edit to existing):

3. Invoices must display the following information when issued to the client:

1. Company name
2. Company address
3. Company ABN
4. Invoice date
5. Invoice number
6. Client Name
7. Client Address
8. Client ID
9. Sample ID
10. Billing period (eg: From 08/10/2014 to 07/10/2015)
11. Item number
12. Item description
13. Item amount
14. Item cost
15. Invoice total

### Client sample destruction request (edit to existing):

1. The iOS application must provide the client with a secure online form to complete to confirm the destruction of their sample, refer to case study for current process
2. The iOS application must notify CCC that the confirmation form has been completed to allow for prompt destruction of the sample

### Employee iOS application requirements (edit to existing)

1. Employee must be able to log in to the application with their associated user account, see assumptions [section 4.2](#_Employee_assumptions)
2. Client Account Manager must only be able to access client details.
3. Laboratory Technicians must only be able to access sample data and sample location records
4. Laboratory Managers must be able to access client and sample data records, as well as the internal audit system
5. The iOS application must interface with CCC’s internal audit system and record the following data when any data record is accessed or modified by any user:
   1. Username/Account ID
   2. Date & Timestamp
   3. Function (access/edit/create/delete)

4.1.1 Registration (edit to existing):

1. Client registration is assumed to be recorded by CCC’s internal audit system.
   1. Application Assumptions (edit to existing):

2. It is assumed that the iOS application will communicate with CCC’s servers securely using industry standard encryption.

4.5 Internal Audit System

1. CCC’s internal audit system….